

PRIVACY NOTICE – [RotemNet Web] [TrioAir]

1. Introduction

The purpose of this privacy notice is to provide information on how Munters Israel Ltd. (“**Munters**” or “**we**”) processes your personal data in connection with your use of our app [TrioAir] [RotemNet Web] (the “**App**”). By installing the App, you indicate your consent to our processing of your personal data as described in this notice.

We respect your privacy and duly protect the personal data we process about you. The following describes, among other things, how we collect, process and share your personal data.

Any capitalized terms used in this privacy notice without definition shall have the meaning set forth in the Terms of Use – [RotemNet Web] [TrioAir].

2. Description of personal data processing activities

What personal data is processed?	For what purpose is the personal data processed?	What are the legal bases for processing of personal data?	How long is the personal data stored?
Name, email address and password	To administrate your account and provide you access to the App and its related services.	Your consent To fulfil our obligations under the Terms of Use and your request of gaining access to the App. If you do not provide the personal data, we will not be able to grant you access to the App and the related services.	As long as you have an active account for the App.
Name, address, email address, bank account and payment details	To process your payment	Your consent The processing is necessary to fulfil our obligations under the Terms of Use entered into with you including to provide	1 year according to bookkeeping laws

What personal data is processed?	For what purpose is the personal data processed?	What are the legal bases for processing of personal data?	How long is the personal data stored?
		you with the Paid Services.	
Geographical location of the site where the equipment is used	To display your site's location in the App and present you with an overview. This information is also used to provide a weather forecast for the location of the site.	Your consent The processing is necessary to fulfil our obligations under the Terms of Use entered into with you regarding the Services.	As long as you have an active account for the App.

3. Who has access to your personal data?

We have implemented appropriate technical and organisational measures to protect your personal data against loss, accidental and unlawful access and unauthorised disclosure. The number of persons with access to your personal data is limited. Only individuals within Munters that need to process your personal data in accordance with the purposes above have access to your personal data.

We may also share your personal data with suppliers and partners that carry out services on our behalf or in other ways collaborate with us, including e.g. our online billing system provider, the provider of our Enterprise Resource Planning system, and IT-service providers (including cloud service providers). Furthermore, if you use the analytics platform Sonar, we may share your personal data with MTech Systems, a company within the Munters group.

In addition to being processed in Israel, your personal data will be transferred to other countries outside of the EU/EEA, including [the United States, China and Singapore] [the United States, Canada and China] which may have a lower level of personal data protection than within the EU/EEA. The transfer is needed to fulfil the purposes stated under Section 2. When processing and transferring personal data to countries outside the EU/EEA, we rely on the European Commission's adequacy decisions (i.e. countries outside the EU which the European Commission deems to offer an adequate level of data protection) or use standard contractual clauses approved by the European Commission to ensure a sufficient level of protection for your personal data. The adequacy decisions can be found [here](#) and the standard contractual clauses can be found [here](#).

4. What are your rights?

Munters Israel Ltd., reg. no. 512025966, address : 18 Hasivim Street, Petach-Tikva 49517, Israel, email address : support@rotem.com, and telephone number : +972-3-920-6200 is the data controller of the processing of your personal data. This means that we are responsible for

your personal data being processed correctly and in accordance with applicable laws. Read more about your rights below.

- (a) **Right to access:** You are entitled to know what personal data we are processing about you, for which purposes we are processing the personal data and who we share your personal data with *etc.* You also have the right to gain access to the personal data and request a copy of such data.
- (b) **Right to rectification:** If you notice that we have incorrect or incomplete personal data about you, you can always request that we correct or complete such personal data.
- (c) **Right to erasure and restriction:** In some cases, you may request that we delete your personal data or that we restrict our processing for a certain period of time. Please note that deletion or restriction of your personal data may result in us not being able to provide you with access to the App.
- (d) **Right to object:** You have the right to object to the processing we perform based on our legitimate interest.
- (e) **Right to data portability:** In cases when we base our processing on your consent or the fulfilment of an agreement with you, you are entitled to extract your personal data in a structured, commonly used and machine-readable format and to transfer the personal data to another controller.
- (f) **Withdrawal of consent:** If you have given your consent to processing of your personal data for an explicit purpose you may always withdraw your consent. If you want to withdraw your consent, you may contact us through the contact information provided above.

If you have questions regarding how we process personal data about you, you are most welcome to contact us at the contact information stated above. If you have any objections or complaints about the way we process your personal data, you have the right to file a complaint with the data protection authority of any EU member state (you can find contact information to the respective data protection authorities [here](#)), the Information Commissioner's Office (ICO), the UK regulator for data protection issues or the Israeli data protection authority.

5. Changes

If any changes are made concerning the processing of your personal data, we will inform you of such changes by publishing an updated version of this privacy notice in the App and, where appropriate, these will be notified to you and you may be required to read and accept the changes to continue your use of the App.