

### Case Study:

ServiceCaire® maintenance agreement at  
Toms Group A/S

### Benefits:

- Air treatment systems operating with optimal performance at all times
- No inconvenient and costly break downs with un planned production stops
- Known costs make budgetting easier
- No need of internal resources allocated for maintenance



## ServiceCaire® agreement ensures trouble free 24 hrs operation

At their Pingvin Lakrids A/S facility in Hvidovre, Copenhagen the biggest danish manufacturer of chocolate and confectionary Toms Group A/S is producing 10,000 tons confectionary every year .

24 hours a day 5 days a week the production of candy runs at full speed. A production that is completely dependent on a trouble free operation without any unexpected stops or break downs. An interruption will lead to costly waste of man hour and products.

The facility houses 20 drying cabinets where products like jelly and marshmallow are dried before being packed and shipped.

Munters has for decades been the supplier of desiccant dehumidification solutions for Pingvin Lakrids A/S.

The dry air supplied by Munters ensures the constant climate in drying cabinets and production areas that is the decisive condition for the high and stable product quality around the year.

### Munters ServiceCaire® agreement prevents costly break downs

To fully concentrate on the daily operation in the factory, Technical Manager Niels Elo Hansen, has a ServiceCaire® agreement with Munters where he leaves all maintenance of both dehumidifiers, 10 AHU's and controls for 20 drying cabinets to Munters, who keeps all equipment in tip top condition.

Munters perform the main service check every summer when the facility closes down for vacation. All units are thoroughly checked, performance is monitored, parts sensitive to wear and tear are replaced such as consumable parts as filters and drive belts.

To Niels Elo Hansen the Service Agreement with Munters means that he does not have to concentrate on the operation and maintenance of the equipment at all, but he can plan and run production, fully assured that it is performing 100%.



### No unexpected costs

When planning for next years budget, both costs and time schedules are already fixed, but to Mr. Hansen the costs are not an issue, being only a fraction compared to the costs related to a single breakdown and following production stop.

As a natural part of the close contact between Munters and Pingvin Lakrids A/S all the desiccant dehumidification systems will undergo a full Energy Audit to determine which of Munters energy optimization solutions would be beneficial for Pingvin Lakrids A/S to implement.



### Munters ServiceCaire® Agreements

By trusting Munters' top professional service engineers to perform Planned or Preventive maintenance, your Munters air treatment equipment will maintain optimal performance and efficiency over an extended lifetime.

Like any other hard working machine your desiccant dehumidifier/air treatment system needs maintenance on a regular basis.

Adapted to the different dehumidifier types, working environments and experience on normal wear and tear, Munters offers a variety of maintenance agreements.

### Preventive parts kits

For all bigger dehumidifiers (3-phase units) we offer Preventive Parts Kit that contain the required replacement part for 3 og 6 years of operation.

The kit contains parts that are replaced preventively whereas consumable parts like filters that are exchanged more frequently are not included.

Contact your local Munters Service Manager to learn more of the service products provided or read more: [www.munters.com/service](http://www.munters.com/service)



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