



PROPERTY  
DAMAGE  
RESTORATION

# Accommodation Solutions



## PROCEDURE



Property Damage  
Restoration



Temporary  
Humidity Control



Property Damage  
Prevention

## Overview

Following a property damage incident, the prospect of having to uproot and move into temporary accommodation can be as traumatic as the incident itself.

The disruption and stress of moving into often unsuitable temporary accommodation is further increased by unnecessary delays as typically it takes 30 days for an accommodation solution to be sourced, the necessary paperwork completed and the move implemented.

Upon instruction of a claim, Munters technicians can quickly assess the situation and make an immediate assessment on the severity of the damage. At this stage they will contact the loss adjuster or Insurer and make a recommendation about the level of accommodation required and the restoration timescales.

In the event damage is limited to one room, a temporary unit can be deployed in as little as 24 hours. Should the damage be more severe, the nearest accommodation agent will be contacted and the search for a suitable property will begin. The accommodation agent will then work directly with the Loss Adjuster or Insurer to arrange accommodation.

## APPLICATION

Munters are able to offer insurers a seamless and appropriate solution to accommodation requirements of policyholders.

In the event the domestic damage is limited to one room, Munters has built a number of temporary kitchen and bathroom units that can be delivered and sited at the policyholder's home. The bathroom unit features a shower, sink and toilet, with the kitchen unit featuring a microwave, sink and food preparation area. Both units are powered by gas bottles and serviced by mains water, with waste directly pumped into the main sewerage system.

In the event damage is more severe and affects more than one room, or for commercial damage claims, Munters has created a network of agencies that can in over 75% of cases source an appropriate temporary accommodation solution within six days of the incident.



Temporary accommodation solutions.



Munters temporary units.

## BENEFITS

- Improved Customer Satisfaction Index as policyholders can remain in their own home
- Reduced cost through avoidance of hotel costs
- Reduced claim cycle, through faster delivery of an appropriate temporary accommodation solution.